

TERMS AND CONDITIONS**CUSTOMER AGREEMENT**

Your credit card will be charged for the total amount of your order at the time of your purchase, or at the end of your promotional period, if applicable, and each month (or year) thereafter if subscribing to a recurring order, unless you cancel. The monthly (or annual) billing will begin on the monthly (or annual) anniversary day of your purchase, or the 27th day of the month, whichever occurs first. If the anniversary day falls on a weekend or legal holiday, the charge will be made on the first business day following your anniversary day.

You may change your recurring subscription online through your Oola online account. If you are unable to access your online account, you may contact Oola customer support at 208-877-6652.

To cancel your subscription and avoid a recurring charge, you must cancel at least three business days prior to the monthly (or annual) anniversary day. To cancel, please contact Oola customer support by calling 208-877-6652, or via email at Support@Oolalife.com.

In the case of a seven-day promotional period, you may cancel anytime and for any reason, prior to the seventh day from the date of your account creation, in order to avoid the regular subscription charge. To cancel, please contact Oola customer support by calling 208-877-6652, or via email at Support@Oolalife.com.

OUR SATISFACTION PROMISE

Federal law requires that we inform you of the right to cancel as listed below. However, in addition to these rights, Oola offers a 100 percent, 30-day, money back guarantee on each customer's initial purchase. Customers may cancel their account and receive a full refund within 30 days from the date of purchase.

To cancel, email your cancellation request to Support@Oolalife.com or you can call our customer support line at 208-877-6652.

California Residents: California residents have specific rights regarding their personal information. [Click here](#) for an explanation of these rights.

You, the buyer, may cancel this order within three business days from the date of this transaction (five business days for Alaska residents and 15 business days for residents of North Dakota who are age 65 or over). An explanation of these rights is on the receipt that will be e-mailed to you upon Oola's receipt of this order.